

QUALITY POLICY

Aster Services has established this quality policy to be consistent with the purpose and context of our organisation, support our strategic direction and provided a framework for the setting quality objectives.

Our Company provides a comprehensive range of cleaning, property facilities maintenance services for commercial, industrial, retail and residential properties owned by both the public and private sectors.

Our prime objective is to provide high quality services that meets in full the specifications and quality expectations of its Clients and Stakeholders.

In order to ensure that it provides the quality of services that its Clients expect, Aster Services has established business objectives of:

- Carefully identifying each Client's needs and requirements;
- Engaging personnel with appropriate abilities and commitment to excellence;
- Ensuring subcontractors can provide the quality of services required by Clients and the Company's Management System;
- Implementing and monitoring procedures and processes designed to ensure the achievement of the highest standards of performance by the Company; and
- Reviewing the Company's performance regularly to ensure there is continual improvement in the quality of its services.

Aster Services has established a Management System which meets the requirements of:

- ISO 9001:2015 Quality Management Systems – Requirements.

Aster Services is committed to:

- Satisfying applicable requirements;
- Continual improvement of our Management System; and
- Striving to achieve Client satisfaction through the planning and control of all its activities as set out in the Management System.

This policy is approved and issued by the Executive Director of Aster Services.



Michael Walshe
Executive Director
01 April 2017

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