

## VISION AND MISSION STATEMENT

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### Our Vision

To excel in total facilities management throughout Australia by fostering service innovation, dependability and continuous improvements for our clients and stakeholders.

### Our Mission

To achieve our vision, we are committed to:

- Exceeding customer expectations in operations and service through continuous improvement and development by conforming to the requirements of ISO 9001:2015.
- Developing and maintaining safe workplaces by conforming to ISO 45001:2018.
- Conserving our unique environment and treating our natural resources with care by conforming to ISO 14001:2015.
- Attracting and selecting skilled, professional, ethical, and reliable team members.
- The provision of appropriate information, instruction and training to staff and contractors in company quality, health, safety and environmental systems.
- Regular monitoring and reviewing of measurable objectives and targets in order to recognise areas of improvement which will help us achieve our vision.
- Identifying and staying up to date with legal and other requirements that impact on our ability to achieve our vision.

This policy is approved and issued by the Director of Aster Services.



**Michael Walshe**  
**Director**  
**01 January 2020**

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