

VISION & MISSION STATEMENT

Our Vision

To excel in facilities management throughout Australia through innovation, reliability, sustainability and continual improvement, delivering value to our clients, people and stakeholders.

Our Mission

To achieve our vision, we are committed to:

- Exceeding customer expectations in operations and service through continual improvement and development by conforming to the requirements of ISO 9001.
- Developing and maintaining safe workplaces by conforming to ISO 45001.
- Promoting a positive, safe, healthy and inclusive workplace that supports the wellbeing of our staff and contractors.
- Protecting the environment through responsible resource use, pollution prevention, sustainability initiatives and continual environmental improvement by conforming to ISO 14001.
- Attracting and selecting skilled, professional, ethical, and reliable team members.
- Providing staff and contractors with appropriate information, instruction, training, supervision and support to develop competence and awareness in the Integrated Management System (IMS).
- Regular monitoring and reviewing of measurable objectives and targets in order to recognise areas of improvement which will help us achieve our vision.
- Identifying, understanding and complying with applicable legal, regulatory and other compliance obligations that impact our ability to achieve our vision.

This policy is approved and issued by the Executive Director of Aster Services.



Michael Walshe
Executive Director

01 June 2026